

**\*Please note: Rings that are engraved, worn, scratched or scuffed can not be returned\***



## Ring Exchange / Return Form

If you ordered a ring that doesn't fit, is defective, or would prefer a different style, simply follow the instructions below. Once we receive your return, we will process your exchange as quickly as possible.

1

- Write the name on the order and the shipping or order number from your packing slip or email receipt.

First and Last Name: \_\_\_\_\_

Shipping / Order Number: \_\_\_\_\_

2

- Return / exchange information:

Ring / Size	Size Exchange / Refund / Style Exchange	New Ring / New Size

Refunds will be issued to the card / PayPal account on the **original order**.  
Refunds cannot be issued for orders **older than 60 days**.

3

- Ship return to the original address?  Yes  No

If no, write address here:

\_\_\_\_\_  
\_\_\_\_\_

*Exchanges are sent via US Mail (5-10 days), unless otherwise indicated below.*

**Priority** - \$6.95 (3-5 days)

**Expedited** - \$18.95 (2-3 days)

\*Card / PayPal on original order will be charged.

4

Using **correct postage**, send this form with your ring(s) in a **padded envelope** to:  
CTR Ring Shop - Returns 31 N 1330 W, Orem UT 84057.

**\*To save on postage, please do not send rings back in a ring box\***

If you have additional requests, questions, or need help with this form,  
please contact us at: 866-311-7554